



Quality Policy Statement

All Power Testing Ltd operations are carried out in accordance with BS EN 9001:2000.

Power Testing Ltds management systems are accredited by an external body to ensure that we meet and exceed industry standards.

Power Testing Ltd company manual sets out the organisation and the operations within.

Power Testing Ltd quality management system aims to ensure that:

- We provide a quality service to all our clients that are tailored to their needs.
- We develop and train all our staff members to meet and exceed industry standards to provide a service level that maintains a distinct advantage over our competitors.
- We strive to maintain continuous improvement of our management systems to ensure a quality service.
- Review staff competence annually to ensure that we deliver competent and quality staff that progress to the best of their abilities and that delivers continued professional levels of service.
- Maintain excellent customer satisfaction and deal with every customer complaint in a competent and professional manner by monitoring, recording, investigating and implementation of improvement to procedures when required.
- Select Evaluate and Employ only pre approved subcontractors that meet and exceed our high quality of standards.

Power Testing ensure that quality assurance is the corner stone of our operations and recognise that the industry in which we operate is always changing. We maintain constant review of our systems and procedures to ensure we deliver a quality service and maintain continual improvement that is passed on to our clients.

Signed:-

Position:-

Date:-

Managing Director

1st April 2010

